

# Rediscovering Community Amidst Changing Economics and Corporate Values with “Connected Leadership”



# My Journey ...

saba<sup>®</sup> vmware<sup>®</sup>

IBM TriNet<sup>®</sup> Microsoft

hp SAP<sup>®</sup> ORACLE<sup>®</sup>

Numly is disrupting the Employee Learning & Development Experience in companies with an Employee Coaching Network and Upskilling Platform for **Better Leaders + Better Teams.**



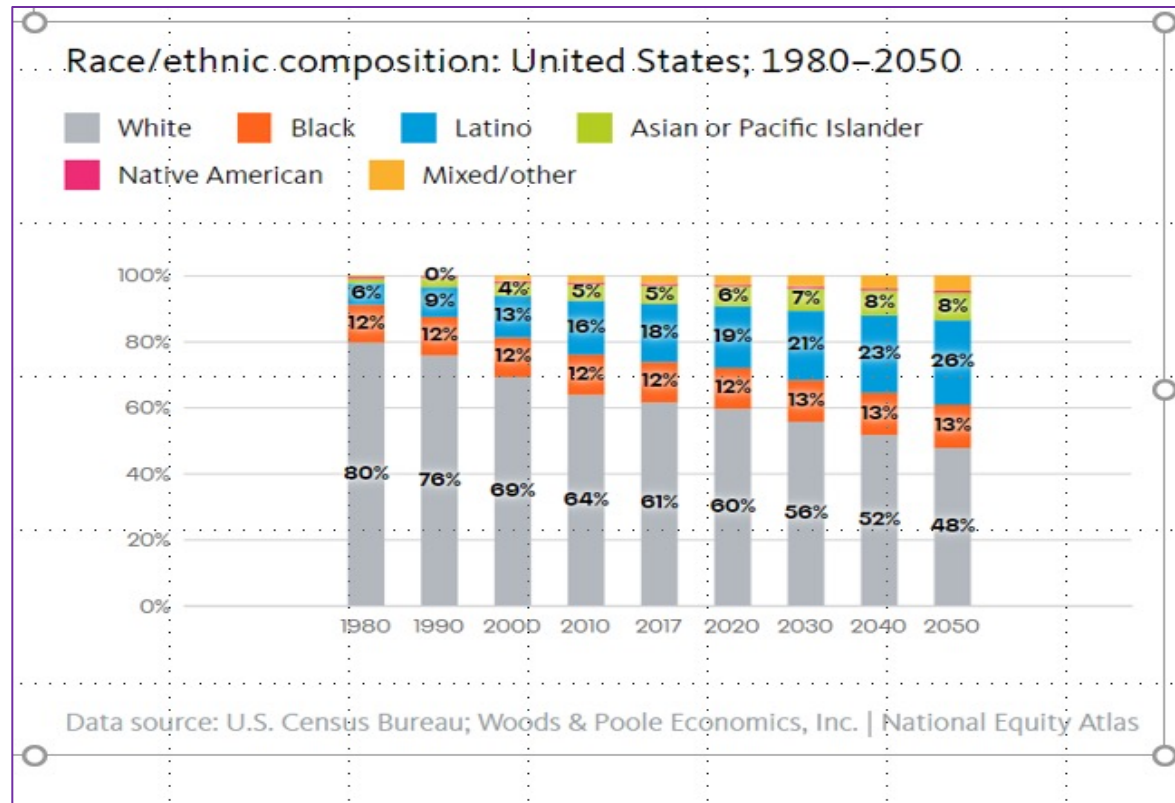
**Madhukar Govindaraju**  
Founder & CEO  
Numly, Inc.

**Why does it matter ?**

# Why does it Matter?



The United States is undergoing a profound demographic transformation in which people of color are quickly becoming the majority. By 2045, people of color will be the majority. This requires corporations to quickly adapt to changing employee and customer expectations. Failing to do so could put you and your business at a major competitive disadvantage.



The face of our customers, colleagues / employees is changing.



# The **DEIB** Problem is very Real

Introduction / **Assess** / Look ahead / Act now

## Inequity in American business by the numbers

Among all US-based companies with 100 or more employees,

**Black people hold just**

**3%**

of executive or senior-level roles.<sup>11</sup>

**Today, 1% or less of Fortune 500 CEOs are Black.**

**Black men**, on average, earn

**87%**

of what the average White<sup>12</sup> male worker earns,<sup>13</sup> while

**Black women** earn only

**63%**

of this same amount.<sup>14</sup>

Enrollment in American postsecondary institutions will climb

**15%**

from 2014 to 2025, with **larger proportional increases among minority students than white students.**<sup>15</sup> Yet, Black individuals with a college or advanced degree are

**1.3x**

more likely to be underemployed\* than their White counterparts.<sup>16</sup>

The work commutes of **Black individuals** are

**3.4x**

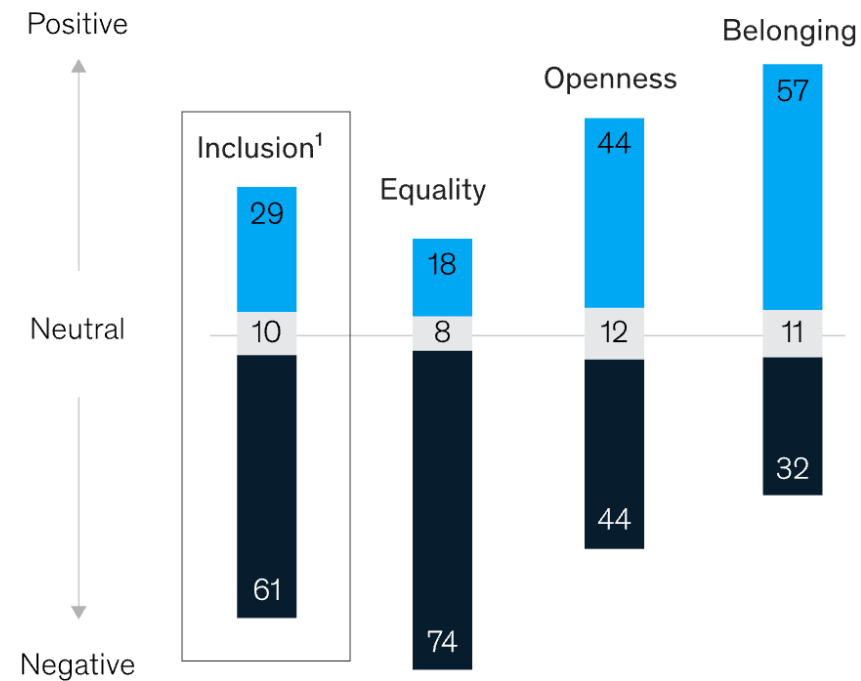
longer than those of White workers.<sup>17</sup>

\* i.e., their potential available time underutilized, whether through unemployment, involuntary part-time work, or marginal attachment to the labor force.

Source: Deloitte's 2021 Report on Equity

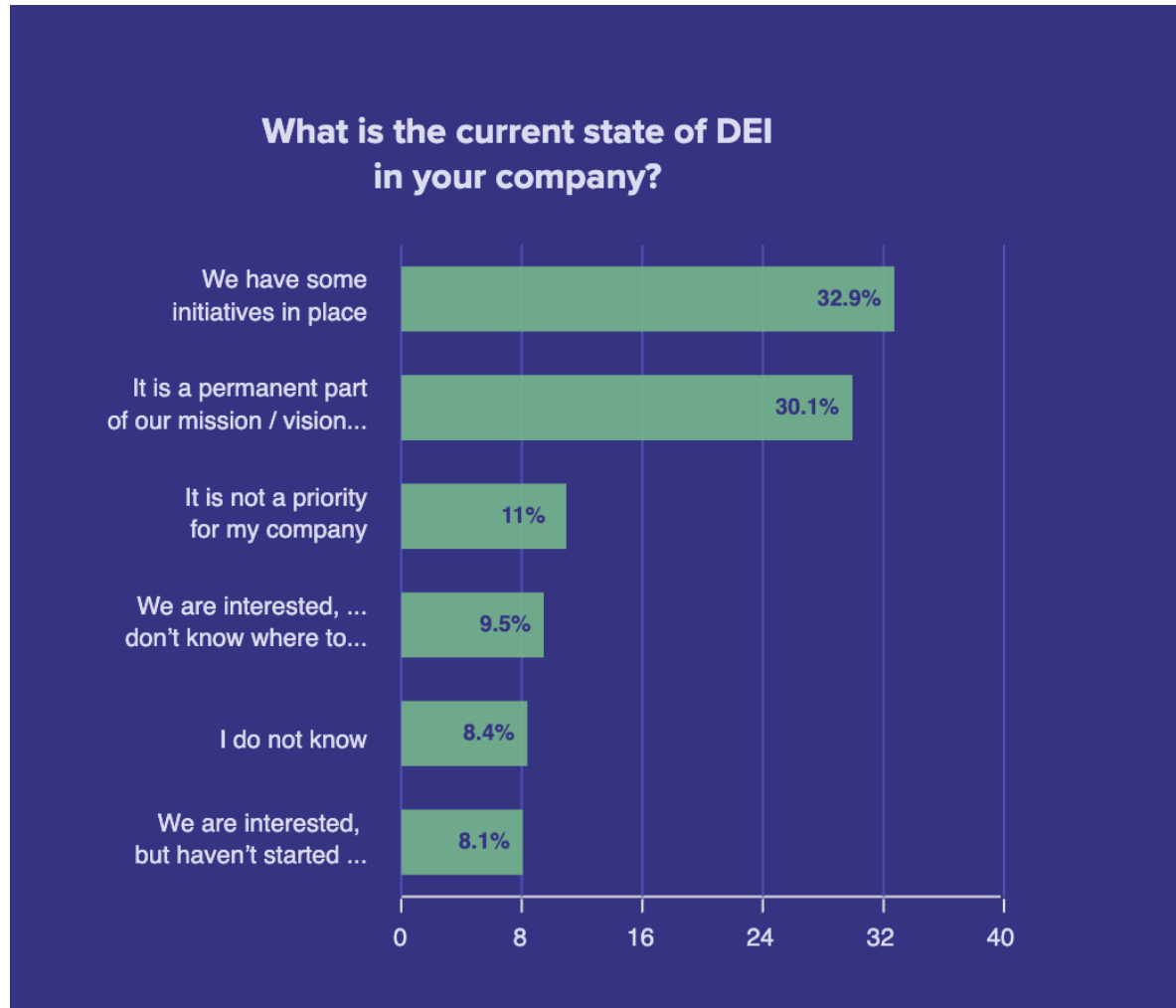
numly

# Overall Sentiment on DEIB is Markedly Negative



Source: Deloitte's 2021 Report on Equity

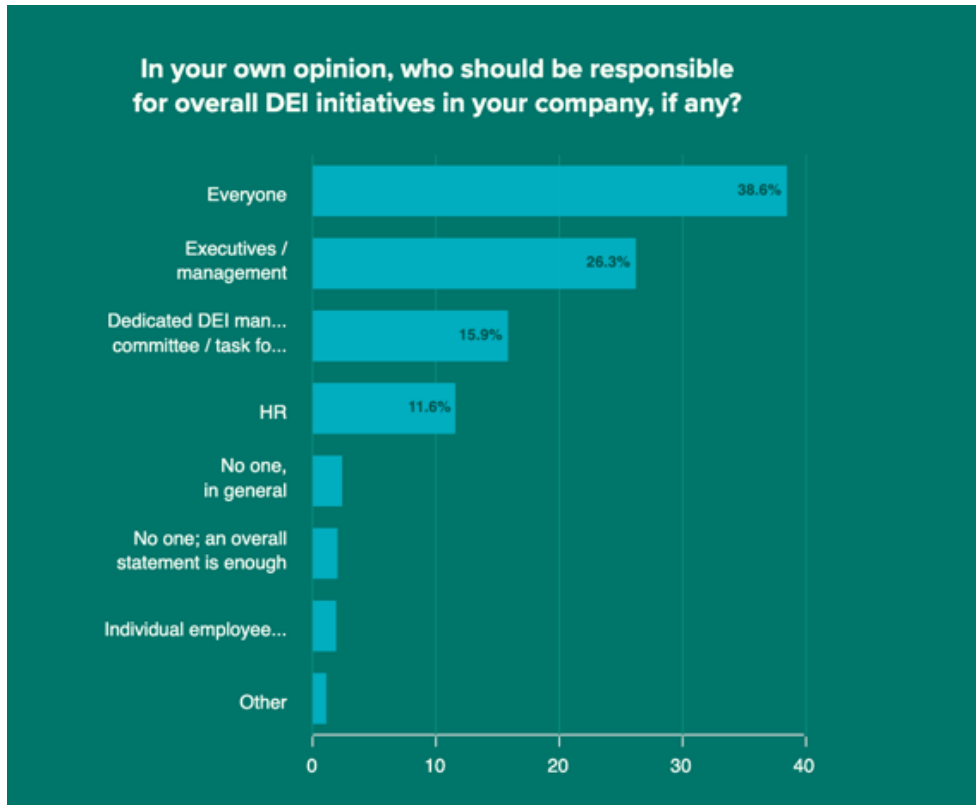
# People Agree It's a Priority, But Few Have the Know-How



Ultimately, **DEIB** is about Employee **Engagement** and Employee **Experience**.  
Not just ... Improving Gender Pay Inequity or Diversity Hiring Metrics ...

Source: Workable DE&I Workplace Survey

# Who “Owns” DEIB? Mismatched Accountability ...



Source: Workable DE&I Workplace Survey



# Why Traditional DEIB Programs Fail?

51% prioritize DEIB due to “moral / legal obligation”

Lack of buy-in at the mid-management and senior-management level

63% consider DEIB a priority, but lack the know-how

Lack of diverse talent pool

Matter more to females than males, but leadership is still predominantly male (97% of women say DEIB is personally important, vs. 88% of men)

Only 10-12% of the company (people management) receive DEIB training

Typically a legal and compliance-driven activity to “check the box”

Analytics – HR needs to become more data-driven and get insights on employee demographics and their development journey

<https://get.workable.com/dei-workplace-survey-report>

# Diversity Doesn't Work Without Inclusion



“In the context of the workplace, diversity equals representation. Without inclusion, however—the critical connections that attract diverse talent, encourage their participation, foster innovation, and lead to business growth—won’t happen.”

# PROBLEM



## Lack of Critical Skills

Rapidly changing work environment has caused a lack of critical skills among employees



## Stress and Burnout

Pandemic caused stress and burn-out hinders employees' career development and growth



## Inefficient Learning Solutions

Existing learning solutions fail to achieve requisite employee engagement levels



## #GreatResignation and the Opportunity Loss

Companies are losing out on the opportunity to harness existing knowledge and skills strength within employee set

# Today's Leadership Challenge

Creating a workplace environment that invites the full spectrum of perspectives

Tailoring it for the hybrid workforce

Cultivating the leadership skills to lead, inspire, and foster inclusion



**But few know how.**



# SOLUTION



## Upskilling - Develop Critical Skills

Breaking down silos across the organization by competency management and coaching programs on identified skill gaps

Coaching Managers and their teams to develop critical skills via Structured Coaching Pathways.



## Employee Coaching and Networking

Streamlined and AI-enabled, Structured Coaching Conversations amongst employees and their organizations to scale a **Coaching Culture**.



## Scalable Learning Solution

Coach, train and develop a skilled workforce anytime, anywhere, on any device



## Employee Development, Employee Engagement and Retention

Organizations receive a integrated solution for development of employee skills via structured pathways and programs



# ABOUT Numly, Inc.



**+51%**

employee  
productivity

**56%**

employee  
engagement

**+21%**

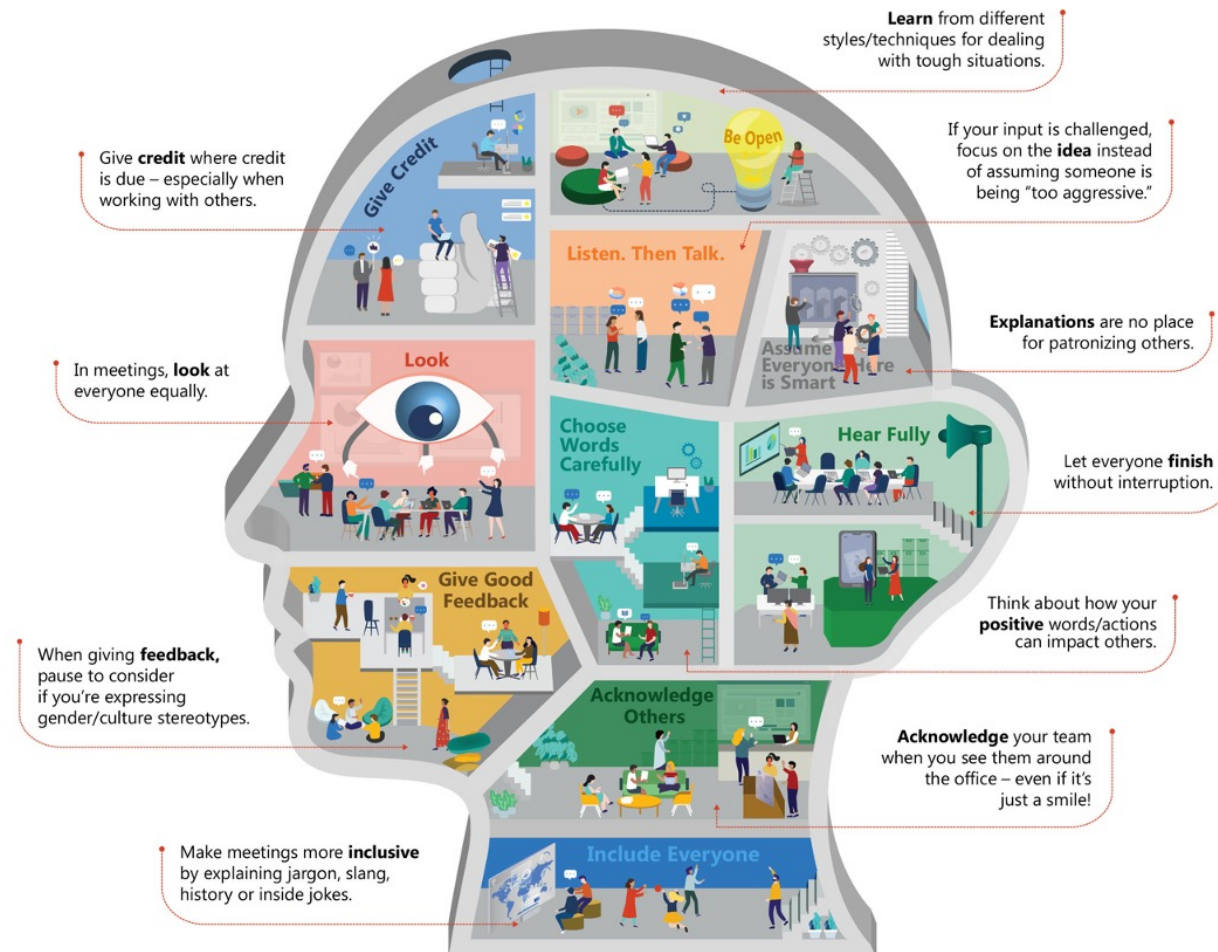
leadership  
engagement

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Numly is an **SaaS platform** providing **AI-enabled, Coaching Network and Upskilling Platform** for critical skills that accelerates employee engagement, performance, and growth for Winning Teams

Leveraging **Learning content, Expert / Certified Coaches and built-in, AI-enabled, Coaching programs** tailored for all corporate functional groups such as Sales, Customer Success, R&D/Engineering, Women Leaders, New-hires, New Managers, etc.

# Start with People Managers ...Being Human at Work



**A Holistic  
Connected  
Culture – Needs  
to mirror Flow of  
Work**





# Systemic Behavioral Change

## Manager AND Team Leadership Development

- Manager Leadership Development
- Team Leadership Development





# Numly's Comprehensive Connected Leadership Skills Library (With Integrated eLearning Content, Engagement Analytics and ML/AI Insight)

Full Support for MIT's J-WEL Human Skills Matrix and Birkman Leadership Development Competencies

## Accountability

- Admit mistakes
- Follow through on commitments
- Own the results and resolution of an issue
- Raise concerns and questions

## Adaptability

- Fail Forward
- Review, Evaluate, and Pivot

## Building Trust

- Act with Integrity (Ethics)**
- Maintain Confidentiality

## Business Awareness

- Competitor Analysis
- Environmental Scanning
- Market Awareness

## Strategic Thinking

- Tactical Thinking

## Change Management

- Flexibility
- Managing Operational Change

## Coaching

- Ask effective questions
- Build rapport
- Listening
- Remain objective

## Collaboration

- Communicate intentions
- Compromise
- Negotiation
- Working cross functionally

## Communication

- Active listening
- Oral Communication
- Written Communication

## Conflict Management

- Apologize and move forward
- Focus on the Resolution
- Impartiality
- Remain present

## Creating a Vision

- Get People On Board
- Model The Behavior
- Build Collective Ownership

## Customer Orientation

- Customer Empathy

## Decision Making

- Decisiveness
- Deductive reasoning

## Developing Talent

- Assess skills
- Create career development plans
- Delegate Effectively
- Empower others
- Succession plan

## Diversity, Equity, Inclusion & Belonging

- Accept authenticity
- Challenge inequity
- Combat Stereotypes
- Confront Bias
- Foster belonging
- Social and Cultural Awareness

## Emotional Intelligence

- Accurately Interpret Others
- Address Others Concerns
- Handle Sensitive Issues
- Make Others Comfortable
- Social Awareness
- Understand Strengths & Weaknesses
- Understand Strengths & Weaknesses of Others

## Execution/Getting Results

- Persistence**
- Thoroughness

## Financial Acumen

- Financial Analysis
- Forecasting
- Project Costing
- Budgeting
- Organizational Financials

## Goal Setting

- OKR's
- Reverse Goal Setting
- SMART Goals
- Managing KPI's
- Determining Organizational Goals
- Measuring Organizational Goals**

## Influencing/Negotiation Skills

- Influencing Skills
- Influential Conversations

## Initiative

- Taking Initiative**
- Forward thinking mindset

## Innovation

- Driving Innovation**
- Managing Change Through Innovation
- Conceptual & Design Thinking**

## Learning Agility

- Growth Mindset**
- Open-mindedness
- Seek Learning Opportunities
- Technical Expertise

## Managing Performance

- Providing Feedback
- Create cascading goals

## Managing Stress

- Control Responses
- Helping Others Remain Calm

## Motivation & Recognition

- Providing Empowerment**
- Providing Incentives
- Providing Recognition

## Planning & Organizing

- Project Management**
- Monitor and adjust Priorities
- Taking Initiative

## Problem Solving

- Analytical Thinking**
- Gathering Information

## Psychological Safety

- Practice Inclusive Behavior
- Assume Positive Intent
- Empathy**
- Active Listening

## Resilience

- Agility
- Learn from Mistakes**

## Self-Confidence

- Self-Acceptance
- Self-Assess Performance**

## Self-Motivation

- Accept Imperfection
- Reward Yourself
- Timeliness

## Team Building

- Advising Your Team
- Fostering Team Relationships**

## Technical Expertise

- Systems Thinking**
- Technical Depth, Breadth of Knowledge & Expertise

# NumlyEngage™ Cloud-based Secure SaaS Platform



**numly™**

**Irene Ruiz**  
Sales Lead  
Sales & Marketing

I have six years of experience in local sales and I've consistently met and exceeded my quota throughout my career. Within the last year, I've topped our leaderboard six out of 10 months. I close business 10% faster than my peers.

**NETWORK**  
06 Coaches    03 Learners

**PROGRAMS**  
02 On-going    00 Completed

**SKILL MATRIX**

Business Leadership Communicati...  
Profession... Problem So...  
Personal C... Innovation...  
Self Manag...

**THINGS TO DO TODAY**

- ✓ Complete the 360 Assessment for **Gustavo Ball**
- 📄 Submit assignment for **Work from Home - Time Management**
- 📝 Complete the **assessment** 50%
- 📄 Complete a short survey Programs Suggestions for 2021

**MESSAGES** 9+

- Casey Hopkins**  
Casey: Thank you very much.
- Magaret Cruz**  
Margaret: The standard chunk of Lorem Ipsum ...
- Jo Copeland**  
Jo: All the Lorem Ipsum generators on the Inter...
- Mavis Rodriguez**

**ON-GOING PROGRAMS**

- Work from home - time management program**  
Completes on 31 Mar 2021
- Sales Leadership - overcome resistance**  
Completes on 31 April 2021

**numly™**

← Back to Work from Home - Time Management

**Coaching Session** Casey Hopkins

**Last Session** 27 Jan 2021

**AGENDA**  
Review self-reflection activity  
Scheduling time to learn and improve

**ASSIGNMENTS**  
Reflect on the last 3 months to determine which time of the day is the most hectic.

**REFERENCES**

**MY PRIVATE NOTES**  
Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat, sed diam voluptua.

**Current Session** 9 Feb 2021 [Schedule Next Session](#)

**AGENDA**  
Discuss the techniques of calendar blocking  
Review time blocking activities  
Taking out time for self reflection.

**ASSIGNMENTS**  
+ Add Assignment

**REFERENCES**  
+ Add References

**MY PRIVATE NOTES**  
Enter notes here

**Resources** Objectives

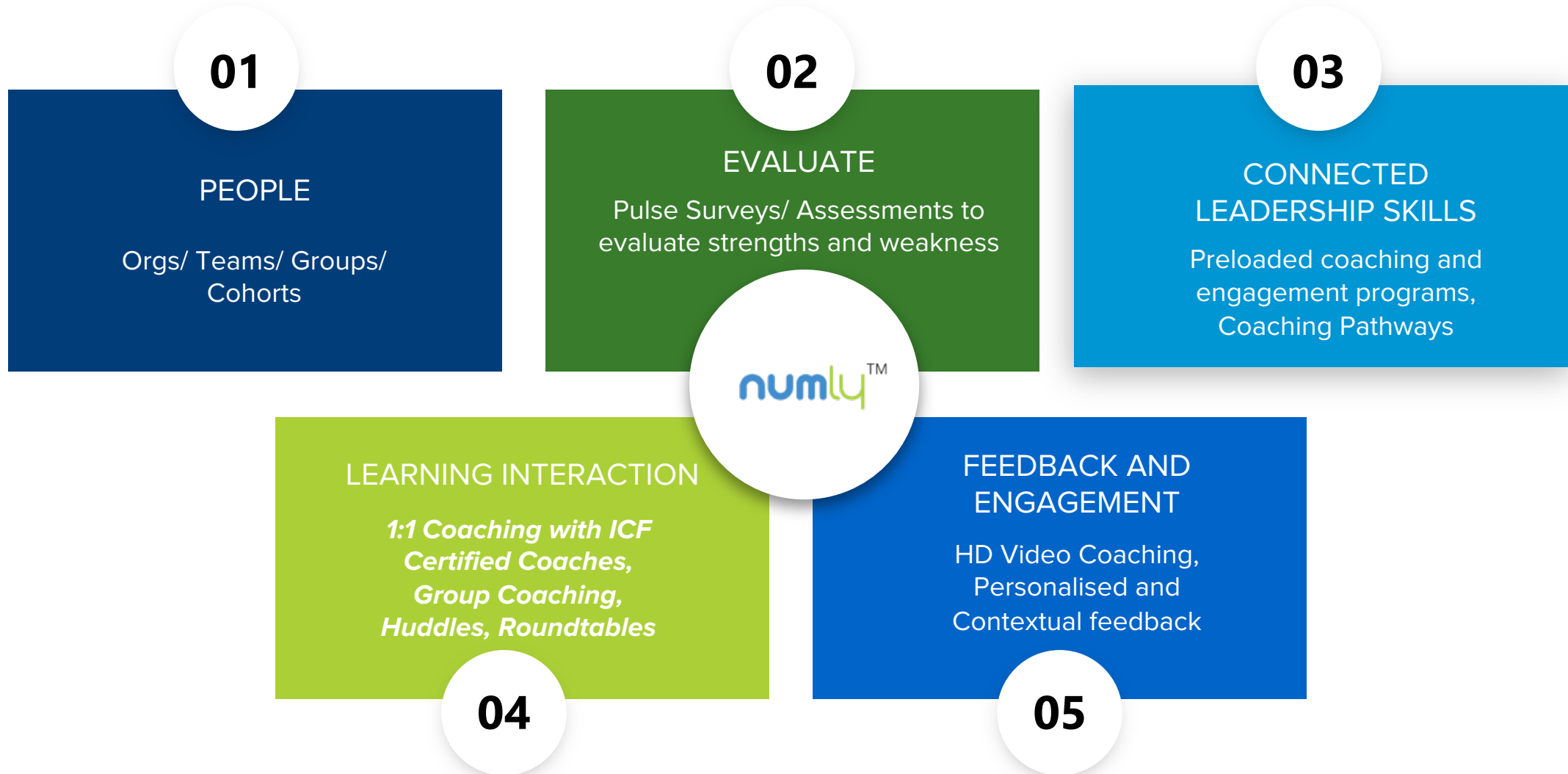
- My Resources
- My Resources
- Program Resources
- Coaching Resources
- Review and reconcile goals

**Messages**



# FIVE Building Blocks

## NumlyEngage™





## Platform That Lends Structure to Coaching

- Invest in your team members. Identify their strengths and weaknesses.
- Tap into curated learning content mapped to each person's unique learning journey.
- Establish benchmarks, set goals, and measure progress.



## Train Managers to Coach with Confidence

- People managers are often promoted due to their success as individual contributors, instead of their people management skills.
- Our program Measures, Engages, Develops and Transforms managers to do a better job.



## Network with and Learn from Other People Managers

- Leverage NumlyEngage to network with people managers from both inside and outside your organization.
- Learn from each other and tackle challenges together, in a safe and secure environment.

## NUMLY'S CONNECTED LEADERSHIP FRAMEWORK



Leading Self



Leading Projects



Leading Others



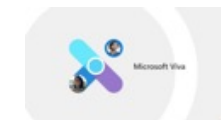
Leading Teams



Leading Organization

# Next-Gen Coaching/Learning Experience - Access Learning Content in Multiple Ways

- ❖ Contextual Content Curated by Numly
- ❖ Direct Content Import
- ❖ Linked Content Consumed directly from 3<sup>rd</sup> Party Learning Management Platforms

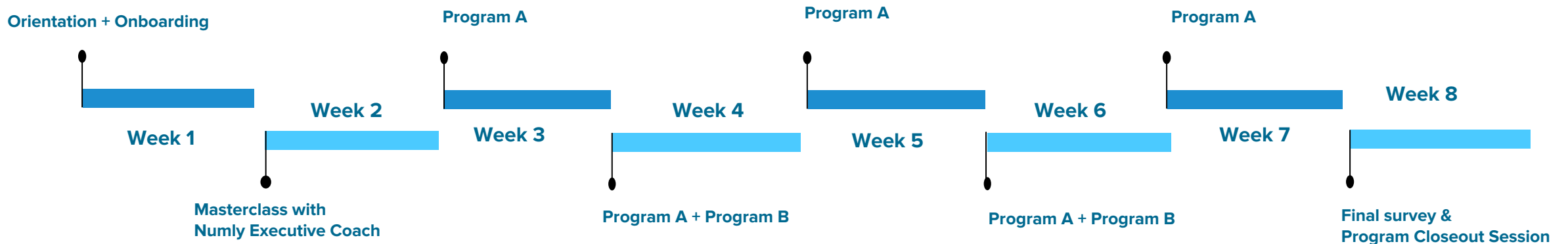
ORACLELinkedIn Learningsuccessfactors™  
An SAP CompanySABAworkday.cornerstone  
realize your potential.edcastdegreed.skillsoft™ aspire



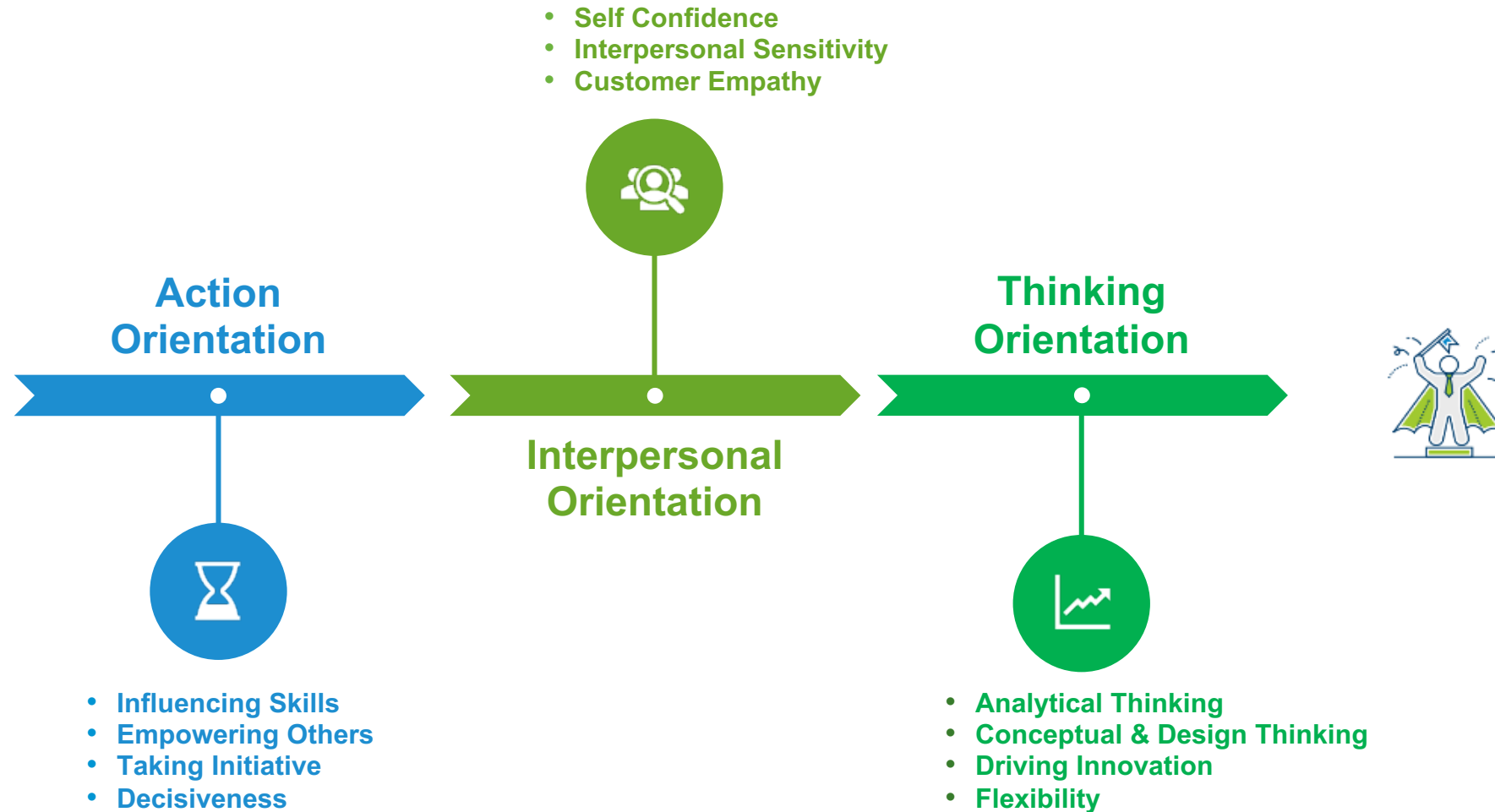
# Developing the “Coaching Habit” – 60 Days, 2 Parallel Programs for High Impact

Numly will split the Program into two, both of which will run in parallel during the 60-day period.

Program A –Coach-Learner Interactions, Skilling	Program B – Coach the Coach, Scale Coaching
<p>This would be the program that would include the selected participants participating in Coaching sessions on the selected skills identified.</p>	<p>This program would be led by the Director of Leadership Coaching Enablement at Numly. Our ICF-Accredited Executive Coaches will conduct weekly/bi-weekly sessions for coaches, focused on their coaching experiences, challenges and more.</p>



# SAMPLE: Numly's Leadership Coaching Pathway



# Numly's Differentiators

Improved “**Efficacy of Learning**” by implementing Manager-Led Coaching, and **Scaling Internal Coaching** across the organization



Our customers also evaluate us very high on how NumlyEngage can develop a “**Psychologically Safe Network**” within their teams, and drive **Employee Engagement and Retention**.

Our customers see us as a Trusted Advisor around our **Skill –Gap and Skill-Strength Heat Maps and Analytics** that guide them towards investments oriented towards their Skill-Gaps.



# Numly's 60-Day Pilot - \$2500 for up to 100 Users

Pilot costs are credited back to Year-1 Subscription License Fees;  
So FREE !!



**Tap Into Over 400+  
Built-in Connected  
Leadership Skills**



**Facilitate Coaching  
Sessions**

**With Packaged programs  
tailored to improve Critical  
Skills**



**Complement and  
Extend Learning**

**With a wealth of content  
curated by Numly, or via  
third party learning  
management platforms or  
direct import**



**Provide Actionable  
Data**

**Analytics to quantify  
and maximize impact**

- **60 days to see results**
- **Selected cohort of Coaches and Learners**
- **Includes access to e-Learning and Coaching with Numly's ICF Certified Executive Coaches to solidify the process within the organization**



numly<sup>TM</sup>

**Better Leaders. Better Teams.**

**A Platform for Coaching and Networking.**

**ENGAGE • COACH • PERFORM<sup>SM</sup>**





**Madhukar Govindaraju**



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**425.842.2232**



**Schedule a meeting**



**<https://www.numly.io/>**

**THANK YOU**

**#AskNumly #AskBobot #RiseUpTomorrow**